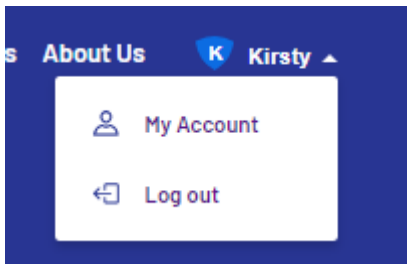


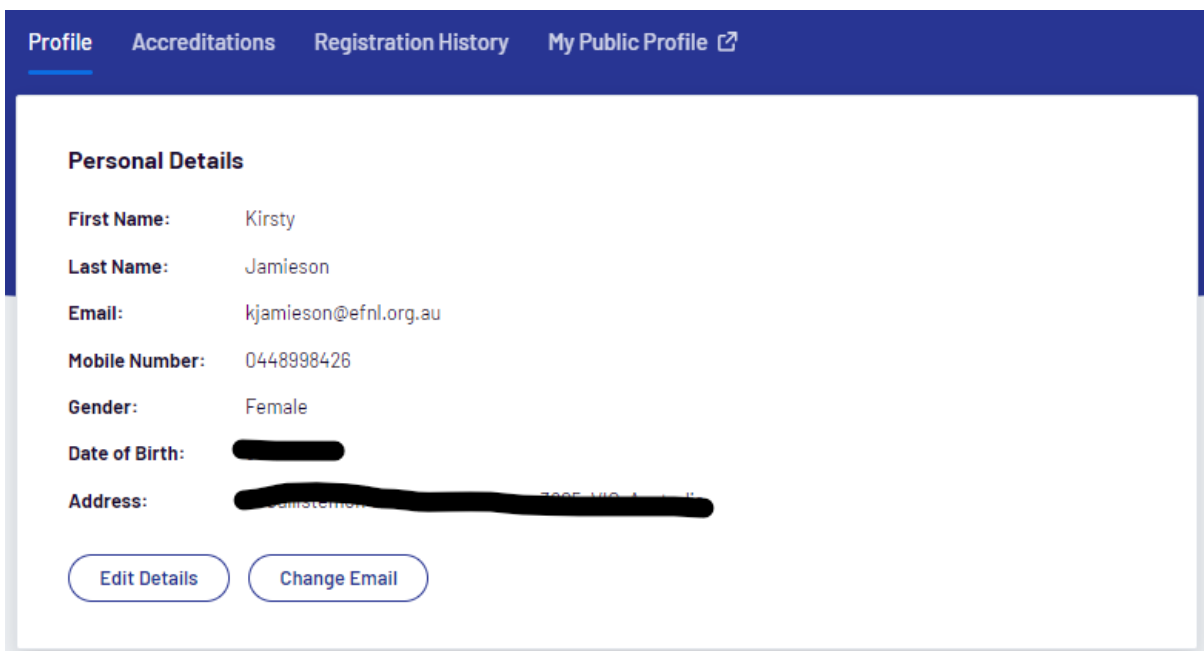
MISSING PARTICIPANT DETAILS ERROR – PLAYHQ

If you have players that when registering are getting the “Missing Participant Details” error please see info below –

1. Make sure the player has a playHQ account.
2. Please get them to login to their playHQ account at <https://www.playhq.com/>



3. Click on **My Account**, Click on **Edit Details**



4. Re-enter all address details – including any addresses for Parent/Guardian. Save the details.
5. Then they can try the registration again.

If this doesn't work please get the player to call 1800 PLAY AFL.